



# Rough Trax

A GREAT DEAL BETTER

Returns Department  
RoughTrax Ltd  
Units 4-7 Pixash Business Centre  
Pixash Lane, Keynsham  
Bristol, BS31 1TP  
Telephone: +44 (0)117 986 9065  
Email: info@roughtrax4x4.com

## Parts Return Form

Please complete this form and enclose it with your return item/s.

Account Number: \_\_\_\_\_ Invoice Number: \_\_\_\_\_ Invoice Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Customer Name: \_\_\_\_\_

Address Details: \_\_\_\_\_

\_\_\_\_\_ Post Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Mobile Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Product Code: \_\_\_\_\_ Description: \_\_\_\_\_

Product Code: \_\_\_\_\_ Description: \_\_\_\_\_

Product Code: \_\_\_\_\_ Description: \_\_\_\_\_

Returned Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

### Reason for Return;

- |                                      |   |  |
|--------------------------------------|---|--|
| <input type="checkbox"/> Warranty    | <input type="checkbox"/> Received Damaged   | <input type="checkbox"/> Incorrect Item Ordered  |
| <input type="checkbox"/> Faulty Item | <input type="checkbox"/> No Longer Required | <input type="checkbox"/> Other (Please Describe) |

Other: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### I would like one of the following;

- |   |                                       |                                   |
|---|---------------------------------------|-----------------------------------|
| <input type="checkbox"/> Refund back to original payment method | <input type="checkbox"/> Store Credit | <input type="checkbox"/> Exchange |
|---|---------------------------------------|-----------------------------------|

Please ensure this returns form is completed in full and enclosed with the returned items. Returns are only accepted within our **28 day returns** policy. Any goods being returned must be in as 'new' condition and in the original packaging, please do not stick any returns labels or write on any product packaging as this is not fit for re-sale. Returns are not accepted for special orders or stocked to ordered items as per our terms and conditions. We reserve the right to reject any item/s for returns and refund if our returns policy is not met. RoughTrax returns policy can be found on our website [www.roughtrax4x4.com/returns](http://www.roughtrax4x4.com/returns).